STATE OF ARIZONA FILED

# STATE OF ARIZONA

# DEPARTMENT OF INSURANCE

MAY	20	2005
DEPT OF	INS	URANCE

In the Matter of:	)	No. 05A- <sub>059</sub> -INS
ROBYN RENEE SETTER,	)	CONSENT ORDER
Respondent.	)	CONSENT ORDER
	)	

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The State of Arizona Department of Insurance ("Department") has received evidence that Robyn Renee Setter ("Respondent") has violated provisions of Title 20, Arizona Revised Statutes. Respondent wishes to resolve this matter without the commencement of formal proceedings and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

# FINDINGS OF FACT

- 1. Respondent is and was, at all times material, licensed as a resident life insurance producer, Arizona license number 180070, which expires on July 31, 2006.
  - At all times material, Kohlhase Insurance employed Respondent. 2.
- During the course of transacting insurance on behalf of Kohlhase, between 3. August 20, 2004 and December 6, 2004, Respondent received \$11,135.93 in cash premiums on behalf of 28 Arizona clients.
- Respondent failed to remit \$11,135.93 of the premium to Kohlhase or to apply 4. the funds to the client's accounts but instead converted the premium money for her own use.
- Kohlhase maintained coverage for all of the affected clients and initiated 5. collection of the outstanding funds from Respondent. Respondent has since made full restitution to Kohlhase.

# **CONCLUSIONS OF LAW**

- 1. The Director has jurisdiction over this matter.
- 2. Respondent's conduct as described above constitutes the use of fraudulent, coercive or dishonest practices, or demonstrating incompetence, untrustworthiness or financial irresponsibility in the conduct of business in this state or elsewhere within the meaning of A.R.S.§20-295(A)(8).
- 3. Respondent's conduct as described above constitutes the improper withholding, misappropriation or conversion of any monies or properties received in the course of doing insurance business within the meaning of A.R.S.§20-295(A)(4).
- 4. Grounds exist for the Director to suspend, revoke, or refuse to renew Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to A.R.S. §§20-295(A)&(G).

# **ORDER**

IT IS HEREBY ORDERED THAT:

Respondent's license is revoked effective immediately upon entry of this
 Order.

DATED AND EFFECTIVE this <u>20th</u> day of <u>May</u>, 2005.

CHISTINA URIAS
Director Of Insurance

# CONSENT TO ORDER

 Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law and Order.

- 2. Respondent admits the jurisdiction of the Director of Insurance, State of Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing Conclusions of Law and Order.
- 3. Respondent is aware of her right to notice and a hearing at which she may be represented by counsel, present evidence and examine witnesses. Respondent irrevocably waives her right to such notice and hearing and to any court appeals relating to this Consent Order.
- 4. Respondent states that no promise of any kind or nature whatsoever, except as expressly contained in this Consent Order, was made to her to induce her to enter into this Consent Order and that she has entered into this Consent Order voluntarily.
- 5. Respondent acknowledges that the acceptance of this Consent Order by the Director is solely to settle this matter against her and does not preclude any other agency, officer, or subdivision of this state from instituting civil or criminal proceedings as may be appropriate now or in the future.

5-16-05 Date

Robyn Renee Setter License Number 180070

COPIES of the foregoing mailed/delivered this 20th day of \_\_\_\_\_\_, 2005, to:

Robyn Renee Setter 875 W. Pecos Road Chandler, AZ 85225

1	
2	Mary E. Kosinski, Executive Assistant for Regulatory Affairs Catherine M. O'Neil, Consumer Legal Affairs Officer
3	Steve Fromholtz, Licensing Supervisor  Arnold Sniegowski, Investigations Supervisor
4	Bob Hill, Investigator Department of Insurance
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7	Curren Buston
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